

# NEWSLETTER



**WINTER  
2017/18**



***Welcome to the latest edition of our practice newsletter — we aim to issue this three times a year giving you news and information of what's happening in the surgery***

## SURGERY OPENING HOURS

Monday - Friday 8:00 am - 6:30 pm  
( Reception is *now open* between 12.30-1.30 )  
If you have an emergency when we are closed for lunch please call: 07935221333

Late evening Doctors appointments are available alternate Mondays and Tuesdays 6:30- 8:30.

Please note we will be closed bank holidays:

Monday 25/12/17

Tuesday 26/12/17

Monday 1/1/18

Friday 30/3/18

Monday 2/4/18

Cover will be provided by the out of hours Service. Please call 111.



Flu is a highly infectious illness caused by the flu virus. It spreads rapidly through small droplets coughed or sneezed into the air by an infected person.

Studies have shown that flu vaccines provide effective protection against the flu, although protection may not be complete and may vary between people. Protection from the vaccine gradually decreases and flu strains change over time. Therefore new vaccines are made each year and people at risk of flu are encouraged to be vaccinated every year. Please ask at reception or call the surgery to book an appointment.

## ONLINE SERVICES

[www.liscardgrouppracticewirral.nhs.uk](http://www.liscardgrouppracticewirral.nhs.uk)

You can now order your prescription, book appointments, view your medications and also view your allergies using our online services. All you need to do is register with our website using the online facilities link and within 48 hours you will have full access to our services.

## IMPORTANT CHANGES TO THE WAY PRESCRIPTIONS ARE ORDERED

If you currently use a pharmacy service to order your repeat prescriptions, this is now changing.

What is changing?

From 20<sup>th</sup> September 2017 we will no longer accept repeat prescription requests from your pharmacy.

You (or your carer/nominated family member/friend) will have to order your repeat prescription from the practice

Community Trust on 0800 694 5530 / 0151 514 2888 or  
Wirral Commissioning Group on 0151 651 0011.

## STAFF NEWS

You may have noticed a new face has recently joined our staff, we would like to welcome Lindsey to the practice.

## PATIENT PARTICIPATION GROUP



If you would like to participate then why not have your say by becoming part of the Liscard Group Practice Virtual Patient Participation Group (or PPG)? The practice understands that people are generally very busy and may not have time to come to the surgery for meetings, and would therefore like to be part of a 'virtual group'. Please ask at reception for further details.