

Fair Processing Notice - Wirral Care Record

HOW WE USE YOUR INFORMATION

What is the Wirral Care Record (WCR)?

The Wirral Care Record (WCR) is a new confidential digital care record that is being developed and will include patient health and social care information.

Why do we need a WCR?

Currently, every health and social care organisation holds a different set of patient records. Information in different records may be duplicated or even incomplete. The WCR brings data from different organisations together, so the same information can be viewed. It is a read only record, data cannot be edited directly from the WCR. Allowing authorised health and social care professionals to have access to the WCR will improve decision making by care professionals. This will provide patients with safer, more consistent care whether they are in hospital, at a GP surgery or any other place where care is accessed.

What information is in the WCR?

The creation of the WCR is a continual process. The data from the Wirral Partner organisations will be included at different stages from the initial 'go-live' point and will continue to be populated. Essentially more data fields will be populated over time as part of a journey to make it as beneficial as possible to patients and care professionals.

Information to be included in the record during the first 'go live' stage:

- Demographics (Patient name, DOB, Gender, Address, telephone number)
- Name of practice including usual GP and registered GP
- A comprehensive record of patient conditions and diagnoses
- Test results (e.g. blood tests, allergy tests, blood pressure). This will speed up treatment, care and prevent duplication.
- NHS number to ensure we are linking the right information to the right person
- Hospital referrals, admissions and clinic information
- Hospital discharge and visit information (including dates, locations and personnel)
- Allergies in relation to food, environment and medication
- Medications (current and historical) and medication issues
- Procedures (Operations, Vaccination/Immunisations)

Information to be included in the future:

- Appointment dates and time
- X-rays
- Structured social care data including appointments and scheduling

HOW IS THE INFORMATION USED?

The information held in the record is regularly uploaded from your care provider and presented in a chronological order so that your care provider can see a relevant history of your care. They will always update their own care record with any new information. This helps them to make better decisions about your care.

The organisations currently involved in the service are:

- Wirral University Hospital NHS Foundation Trust
- Wirral GP Practices / NHS Wirral CCG
- Wirral Community NHS Foundation Trust
- Social Care from Wirral Council
- Cheshire and Wirral Partnership NHS Foundation Trust

You can tell us if you don't want your information shared with the integrated health record by visiting <https://wsecure.wirral.nhs.uk/healthywirral/optout.aspx> or if you have already 'opted out' and now want your information included in the Wirral Care Record let us know at <https://wsecure.wirral.nhs.uk/healthywirral/optin.aspx>

ACCESS TO YOUR INFORMATION

Who can see my WCR?

Only health and social care professionals involved in a patient's care will be able to see their WCR. This includes doctors, nurses, and sometimes admin staff. These professionals will only see the information they need to in order to provide the patient with better care. All access attempts to the patient's record are logged. Details of the health or social care professional will be recorded and checked to ensure that the access was appropriate. Patient data will not be shared with anyone who is not providing the patient with treatment, care or support. This means that patient data will not be made public or passed on to any third party not directly involved in their care.

Can patients access their own WCR?

Yes, under the Data Protection Act (1998) patients can request access to all information that public sector organisations hold about them, including copies of paper and electronic health and social care records, as well as who has accessed their WCR.

Will patients only have one care record now?

No, each partner organisation will continue to add information to their patient records. The WCR allows relevant information to be viewed collectively from these records.

CONTACT US

